

Local Planet Travel Services, LLC

New Zealand Cancellation Policy, Terms & Conditions, & Payment Policy 2022/2023

There is a \$100.00 administrative fee for all cancellations. Cancellations made 120 days (November 21st 2022) or more prior to trip start date are fully refundable except for the \$100 fee. Cancellations made less than 120 days (November 22nd 2022) prior to trip start date will receive no refund of full amount due. No refunds on unused portions of the tour. After airline tickets are issued, airline cancellations are per the airline's policy and are usually non-refundable and changeable with a fee plus new ticket price.

**Hotels subject to change based on availability*

COVID Cancellation Policy – Local Planet Travel Services OR Guest may cancel this reservation if the USA or country(s) we are visiting mandates a country-wide closure due to COVID. If this happens, you would receive a full refund. If guest chooses, the funds can remain on file and be applied for any future tour with PhotoFly Travel Club. **Please note bank merchant service fees when using a credit card are non-refundable.**

MANDATORY VACCINE REQUIREMENT: The safety of all our guests is a top priority regardless of where our adventures take us. All travelers are required to have an approved COVID-19 vaccination to participate in this tour. Travelers that meet this mandatory requirement can join our adventures after 14 days has elapsed since their final dose.

Proof of vaccination must be provided by emailing a copy of the participants COVID-19 vaccination card to joinus@photoflytravel.com upon sign up. **Guests who are not vaccinated for medical reasons are exempt from this mandatory vaccine policy with proof from a certified medical professional.*

**If you do not plan to get vaccinated and are not exempt for medical reasons, please email joinus@photoflytravel.com to cancel your spot on this tour and request a full refund (no administration fee) within 10 days from the date of your initial trip payment.* After this period, the standard cancellation policy above will apply.

Questions?

Please call [\(864\) 568 8900](tel:(864)5688900): Local Planet Travel Services, LLC

CST: 2101181-40

Late Payment & Full Payment Penalty Policy 2022/2023

Final & full payment is due by the due date noted on your invoice and in the e-mail sent to you upon confirmation of your deposit. If cancellation request is made *after* the cancellation deadline per policy above, full payment for said trip above **is due regardless** immediately.

Any payment post marked *after* the final payment deadline shall incur a **25.00 late fee** up until 20 days before the trip start date to be paid immediately. Final & Full Payments made *within* 20 days of the trip start date will incur a 100.00 USD late fee to be paid immediately.

At any time if Local Planet Travel Services contacts participant via e-mail or phone voicemail to request full payment after payment deadline has passed with no participant response after 72 hours from the date of attempted contact, participant spot shall be deemed forfeit & the outstanding balance plus pertaining late fees as outlined above will be due immediately even if Local Planet Travel Services is no longer able to guarantee participation on this trip.

** Participation on this trip is not guaranteed until full payment is made before the final payment deadline above.*

Questions?

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