

Local Planet Travel Services, LLC

Cuba Cancellation Policy May 2020

There is a \$100.00 administrative fee for all cancellations. Cancellations made 90 days or more prior to trip start date are fully refundable except for the \$100 fee. Cancellations made less than 90 days prior to trip start date will receive no refund of full amount due. No refunds on unused portions of the tour. After airline tickets are issued, airline cancellations are per the airline's policy and are usually non-refundable and changeable with a fee plus new ticket price.

**Hotels subject to change based on availability*

Questions?

Please call [\(864\) 568 8900](tel:8645688900): Local Planet Travel Services, LLC

CST: 2101181-40

Late Payment & Full Payment Penalty Policy 2019/2020

Final & full payment is due by the due date noted on your invoice and in the e-mail sent to you upon confirmation of your deposit. If cancellation request is made *after* the cancellation deadline per policy above, full payment for said trip above ***is due regardless*** immediately.

Any payment post marked *after* the final payment deadline shall incur a **25.00 late fee** up until 20 days before the trip start date to be paid immediately. Final & Full Payments made *within* 20 days of the trip start date will incur a 100.00 USD late fee to be paid immediately.

At any time if Local Planet Travel Services contacts participant via e-mail or phone voicemail to request full payment after payment deadline has passed with no participant response after 72 hours from the date of attempted contact, participant spot shall be deemed forfeit & the outstanding balance plus pertaining late fees as outlined above will be due immediately even if Local Planet Travel Services is no longer able to guarantee participation on this trip.

** Participation on trip is not guaranteed without full payment before the final payment deadline above.*

Questions?

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